

Excellent care with compassion

Lancashire Teaching Hospitals **NHS**
NHS Foundation Trust

Chorley Council Equality Forum

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Equality and Involvement Lead



Aim of the session

To gather feedback from the Chorley Council Equality Forum members to add value and inform the new 3 year Patient and Public Involvement Strategy at Lancashire Teaching Hospitals

We want to know your views about the hospital services that we provide from a patients/carer perspective and answer the following:

- What we do well?
- What we don't do well
- How can we improve
- How can you get involved – Patient Experience Improvement Group

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